

Terms and Conditions - Agreement between You (The Customer) and Sunset Boat Tours LLC. DBA Fort Myers Princess

Please read the following information carefully. This constitutes an Agreement between You (the "Customer") and Sunset Boat Tours LLC - DBA Fort Myers Princess. On most tours and activities, there are no refund for cancellations. Should a different policy apply; varying cancellation policies will be noted on the web site on tours/activities where a different policy applies. There is never any refund for cancellations made within 48 hours of the tour/activity date and "no-shows" on the day of the tour/activity.

SERVICES PROVIDED:

Sunset Boat Tours LLC .DBA Fort Myers Princess provides a booking service, and Customer agrees that Sunset Boat Tours LLC .DBA Fort Myers Princess has earned the full price of the booking service collected for processing orders whether or not Customer redeems the tickets or uses the tour/activity services requested. Sunset Boat Tours LLC .DBA Fort Myers Princess provides booking services and delivers Vouchers Tickets by the Internet, and Customer accepts that this is the service rendered by .Sunset Boat Tours LLC .DBA Fort Myers Princess. Sunset Boat Tours LLC .DBA Fort Myers Princess does not sell merchandise; In booking tickets, Sunset Boat Tours LLC .DBA Fort Myers Princess is acting as an agent for customer and obtaining the ticket. Once booked, the ticket is the property of Customer. In conformance with the agency agreement herein, Sunset Boat Tours LLC .DBA Fort Myers Princess may charge a portion of the total amount you have authorized to be paid total amount you have authorized to be paid directly to the supplier used by Sunset Boat Tours LLC .DBA Fort Myers Princess

CANCELLATIONS:

Please call 239-337-2300 or 239 322 -7323 to speak to one of our representatives about cancellations and changes. If your call is urgent and you reach voice mail, please leave a detailed message. Be sure to spell your first and last name, and repeat your telephone number twice S-L-O-W-L-Y, so we will be able to reach you. Please give us the name of the person who bought the tickets. Please provide complete details. Messages are checked first thing every morning, so please leave a detailed message. All cancellations must be made within 14 days of trip by contacting Sunset Boat Tours LLC .DBA Fort Myers Princess not directly with individual suppliers. Cancellations require immediate return of all Prepaid Ticket Vouchers that have been provided to you. Your order will not be considered canceled until after we receive your Prepaid Ticket Vouchers. PLEASE: For your own protection, send the Prepaid Ticket Vouchers to us via return receipt signature required. Sunset Boat Tours LLC .DBA Fort Myers Princess is not responsible for any other travel arrangements affected due to cancellations, whether by the Customer or by Sunset Boat Tours LLC .DBA Fort Myers Princess.

CONDITIONS

In the event of material shortage of a particular menu item, substitutions will be allowed by caterer. Substitutions will be of like kind and quality. Damage to the vessel furnishing and /or equipment will be Customers/Clients responsibility. This contract and attached menu, file, constitutes the entire agreement between the undersigned parties. No warranties, expressed or implied, are made as result of this agreement except that SUNSET BOAT TOURS LLC will provide services as set forth in this agreement. In the event of "Caterer" mix-up/problems either yours or our caterer SUNSET BOAT TOURS LLC will not be held responsible. If the vessel DOES NOT SAIL for reason beyond our control, the party will be held at dockside and 25% of the vessels charter/ticket fee will be refunded. If SUNSET BOAT TOURS LLC should delay departure time, we will extend cruise schedule to compensate. SHOULD (YOU) THE CLIENT request a delay in departure, cruise time will NOT be extended. We will require all sub contractors, DJ, Caterer, etc to provide liability insurance in the amount of \$1,000,000 naming and holding harmless. SUNSET BOAT TOURS LLC and any other subsidiaries as insured. We reserve the right NOT to serve any alcoholic beverages to any sub-contractors regardless of the relationship to the client. SUNSET BOAT TOURS LLC is NOT responsible for any equipment, supplies or personal belongings left of the vessel. All Changes to charter agreement must be submitted in writing and approved by SUNSET BOAT TOURS LLC.